

PEER  
REVIEWED  
— by HFMA\* —

A helpful  
way to pay

CareCredit — the  
healthcare credit card



## Providing revolving credit and convenient financing options for healthcare expenses

### Helps improve your financial performance

- Shift collection risk with risk-free payment\*\*
- Increase cash flow by receiving payment in full within 2 business days
- Improve collection rates and increase revenue
- Reduce time and effort of billing and accounts receivables
- Increase patient retention and satisfaction

### Fully integrated solution to manage payments at all points of care

- Patients can easily apply or pay when and where it's convenient: via phone,\*\* in-person or online
- Staff can easily process payments within their workflow at all points of care with automated reconciliation to help save time and reduce errors
- Integrated payment approach helps improve patient financial experience

\*/\*\*/\*\*\*See back for details.

 **CareCredit**<sup>®</sup>  
Making care possible...today.

# CareCredit can improve the patient financial experience

## A proven leader among best-in-class brands with demonstrated cardholder satisfaction

77

Net Promoter Score, nearly double the industry average (37 NPS) for financial services<sup>^</sup>

94%

of cardholders rate CareCredit a good to excellent value<sup>†</sup>

98%

of cardholders say that CareCredit meets or exceeds their expectation<sup>†</sup>

95%

of cardholders say they would recommend CareCredit to a friend<sup>†</sup>

## A trusted, established financial partner

**\$100+ BILLION**

financed in care since inception

**250,000+ ENROLLED**

provider and retailer locations accepting CareCredit



**30+ YEARS EXPERIENCE**

in patient healthcare financing



**FORTUNE 200 COMPANY**

Part of Synchrony with deep industry expertise



Watch the video to learn more!  
Visit: [youtu.be/S6vAFgF70WI](https://youtu.be/S6vAFgF70WI)

\*HFMA staff and volunteers determined that these healthcare business solutions have met specific criteria developed under the HFMA Peer Review process. HFMA does not endorse or guarantee the use of these healthcare business solutions or that any results will be obtained.

\*\*Subject to the representations and warranties in your agreement with CareCredit including but not limited to only charging for services that have been completed or that will be completed within 30 days of the initial charge, always obtaining the patient's signature on in-office applications and the cardholders' signature on the printed receipt.

\*\*\*Must be 18 or older to apply, must be 21 or older to apply by phone.

<sup>^</sup>Satmetrix 2020 Net Promoter Benchmark Study of U.S. Consumers (Jan. – Mar. 2020)

<sup>†</sup>Cardholder Engagement Study Q2 2019.

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